

Elmwood Park Public Library

Please take a moment to answer this anonymous survey about the library.

Section 1: Please check one answer for each of the following:

1. Do you have a library card?

Yes

No

2. On average, how often do you visit the library?

Daily

Weekly

Monthly

Less
than
once a
month

Never

3. How would you rate each of the following library services?

Excellent

Good

Fair

Poor

Don't
know/Not
applicable

Customer service

Collection (books, DVDs, music,
newspapers, etc.)

Programs (classes, storytimes,
etc.)

Online services (website, catalog,
research databases, etc.)

ILL (Inter-library loan)

Library policies

Computers and printers

Internet access

Facilities

Hours of operation

Overall, how would you rate the
library?

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4. How important is each of the following library services to you?

	Very Importan t	Importan t	Somewhat Important	Not Importan t	Don't know/Not Applicable
Borrowing materials (books, DVDs, music, etc.)					
Reference (research assistance from librarians)					
Programs (classes, storytimes, etc.)					
Computers and printers					
Help using computers, printers, etc.					
Study rooms/reading areas					
Community meeting rooms					
Internet access					
ILL (Inter-library loan)					
Online services (website, catalog, research databases, etc.)					
Photocopier					
Newspapers and magazines					
Overall, how important is the library to you and your family?					

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Section 2: We value your opinions. Please answer the following questions:

5. What do you value most about the library?

6. How could the library or its services be improved, if at all?

7. How does the library benefit you or the community?

Thank you for your time! If you have questions about this survey or about the library, please contact us at elpkcirc@bccls.org